

### Outline

#### Part 1. Introduction to the QuIP

What is it, and what is it for?

Part 2. Case study

Concern Worldwide, anti-poverty pilot graduation programme in Malawi

## Qualitative Impact Protocol (QuIP): the backstory

#### **Design and pilot testing** (2012-15)

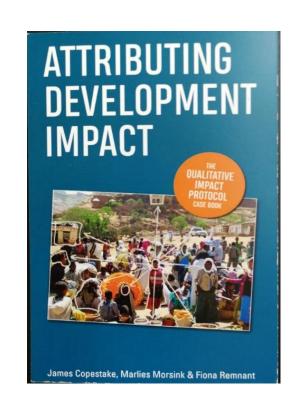
ESRC/DFID funded collaborative action research to design and test a qualitative impact protocol (the QuIP) in Malawi and Ethiopia

#### **Commercial testing** (2016-18)

Set up BSDR Ltd as a social enterprise to deliver QuIPs under commercial conditions. 40+ commissioned QuIP evaluations in 15+ countries.

# Reflection and documentation of ten case studies (2016-19)

Key informant interviews with commissioners.



### **BSDR QuIP studies 2016-2019**

#### **Activities**

Child nutrition Climate change adaptation Community mobilisation Early famine response Factory working conditions Housing improvement

Medical & midwife training Microfinance Rural livelihoods Value chain improvement Sexual & reproductive health rights

Organisational development

#### **Countries**

- Bolivia
- Burkina Faso
- Cameroon
- Ethiopia
- Ghana
- Kenya
- India
- Malawi
- Mexico

- Mozambique
- Nepal
- Pakistan
- Sierra Leone
- Tanzania
- Tajikistan
- Uganda
- UK
- Zambia

#### Commissioners

- Acumen
- Bristol City Council
- C&A Foundation
- Diageo
- Self Help Africa
- Oxfam
- Save the Children
- Seed Global Health

- Tearfund
- Tree Aid
- Rutgers International
- Itad
- Concern Worldwide
- Habitat for Humanity
   Aga Khan Foundation
  - MannionDaniels
  - Send a Cow
  - Oxford Policy Mgt

### Core purpose - useful attribution

Even when we can monitor change (e.g. in selected poverty indicators), how can we credibly and cost-effectively verify claims that our activities are contributing to this change, especially in complex contexts?

Enabling intended beneficiaries to **voice** their felt experiences, in an open, credible and respectful way.

Reflecting the **diversity** of their experience (what works for whom, how and why).

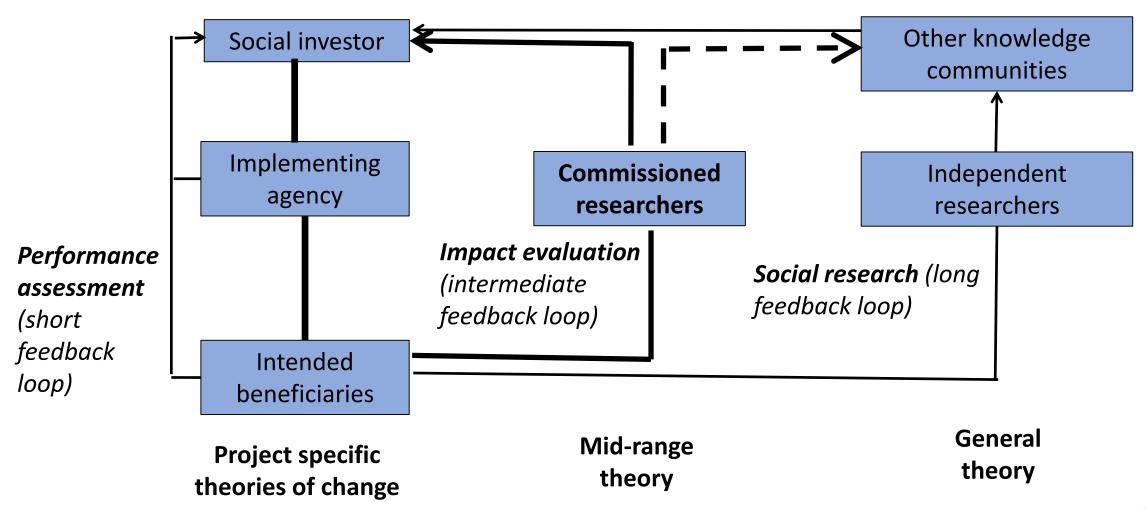
Providing other stakeholders with a flexible reality check

... in a **timely** way to influence follow-up actions.





# Scope: filling an evidence gap



### Five key features of the QuIP

**Self-reported attribution** (with latent counterfactuals) <u>Not</u> statistically inferred attribution based on exposure variation.

**Eclectic**: draws on Process Tracing, Contribution Analysis, Most Significant Change, Outcome Harvesting, Realist Evaluation, Beneficiary Assessment...

**Dual purpose**: Confirmatory (testing prior theory) **and** Exploratory (openended).

**Bayesian in spirit** – augmenting prior views, not starting with zero knowledge.

**Good enough** – balancing credibility and cost-effectiveness; not aiming for absolute or universal truth.





### Five steps in design and data collection

**Deliberation and co-design** with the commissioner, including case selection and choice of impact domains.

**Informed case selection**: Purposive with some random sampling based on quantitative monitoring data.

**Sample size:** benchmark of 24 semi-structured interviews and four focus groups (collected by two field researchers in 7-10 days).

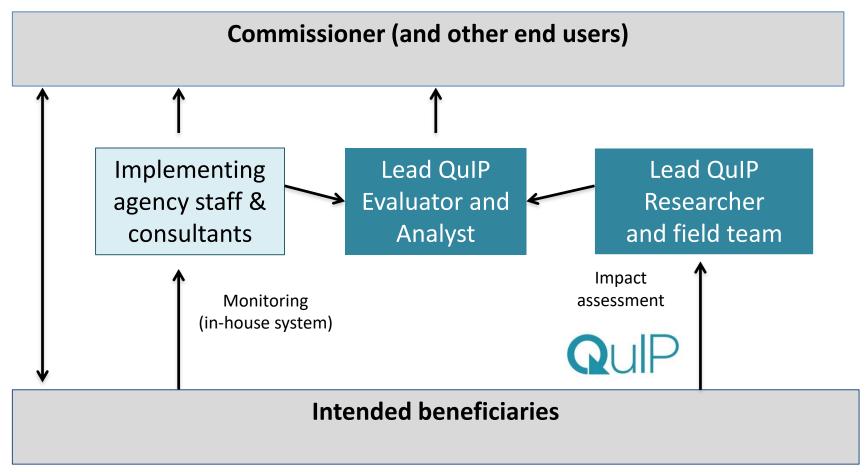
Interviewing, translation and data entry by highly skilled and local field teams using pre-formatted Excel sheets to facilitate coding and analysis.

**Double blindfolding:** Data obtained where possible by independent field researchers without knowledge of the intervention.





### **QuIP** choreography







### Blindfolding

Why do it? To enhance credibility by reducing the risk of pro-project and confirmation bias (of intended beneficiaries <u>and</u> field investigators), thereby giving equal weight to all possible drivers of change.

**How far?** Can be combined with unblindfolded data collection: e.g. through joint follow-up interpretation of findings. Exploratory analysis can also be blindfolded but not confirmatory.

Is it essential? No. One strategy for reducing bias. Scope for degrees of blindfolding

**Is it feasible?** Yes, but harder in low trust contexts. Some degree of blindfolding is always possible.

**How ethical?** Greater good (should be proportionate), should be based on informed consent, and can be time-bound.



### Five features of coding, analysis and use

**Exploratory coding** of multiple drivers and outcomes of change. **Confirmatory coding** of causal claims as explicit, implicit or incidental to project actions.

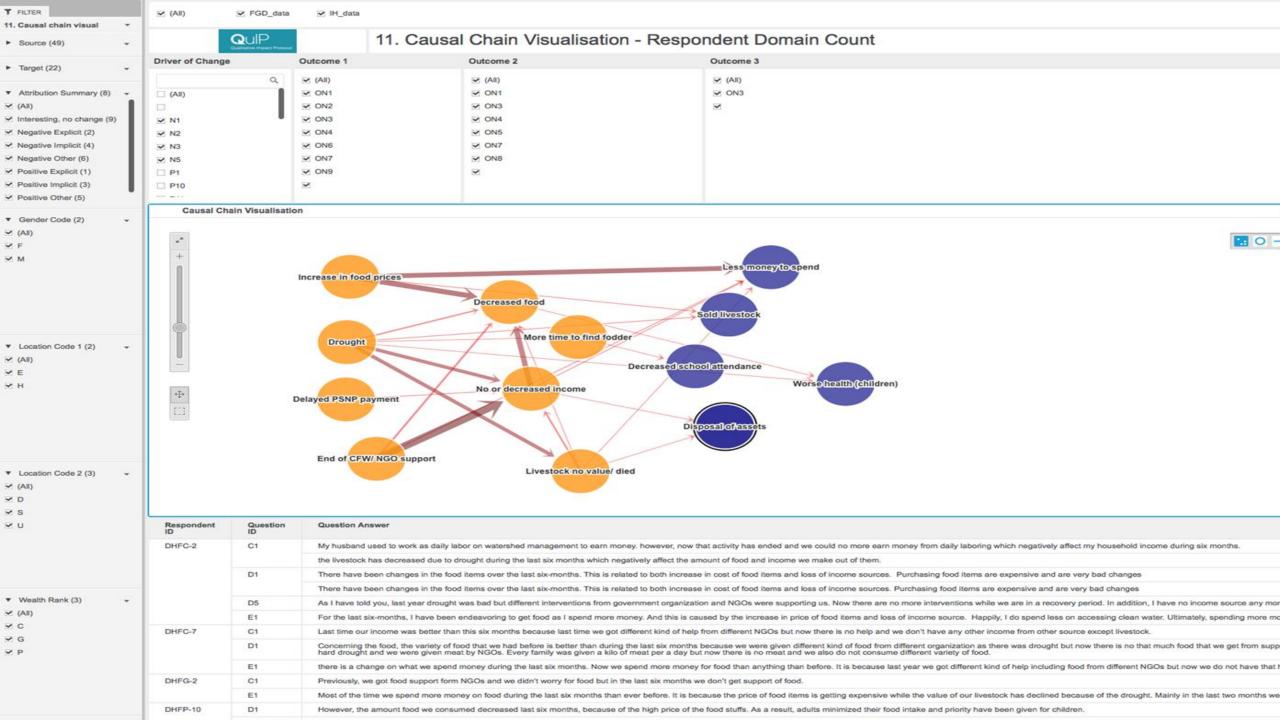
**Qual-quant integration**: e.g. through rapid generation of summary tables and visualisations to aid analysis.

**Flexible use** by commissioners and other stakeholders: quick reports, dashboards, unblindfolded debriefing...

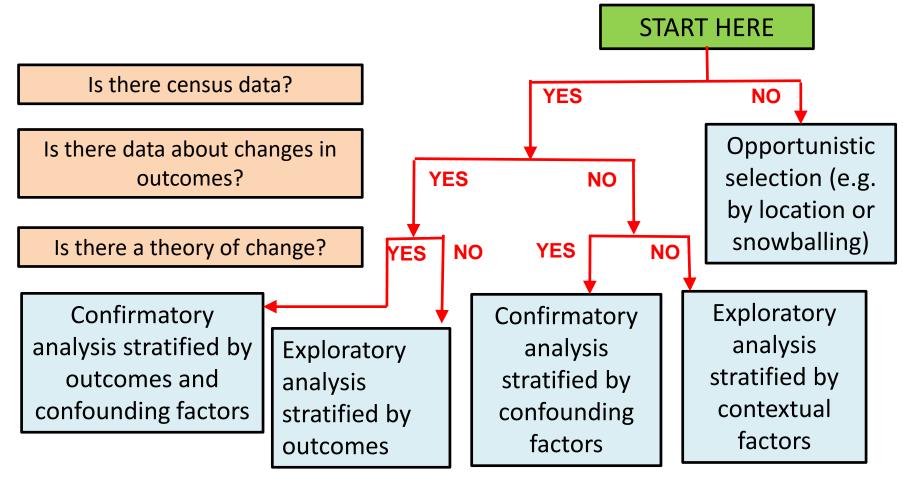
**Audit**: easy to drill down from summary evidence to raw data for QA, auditing, peer review and learning purposes.





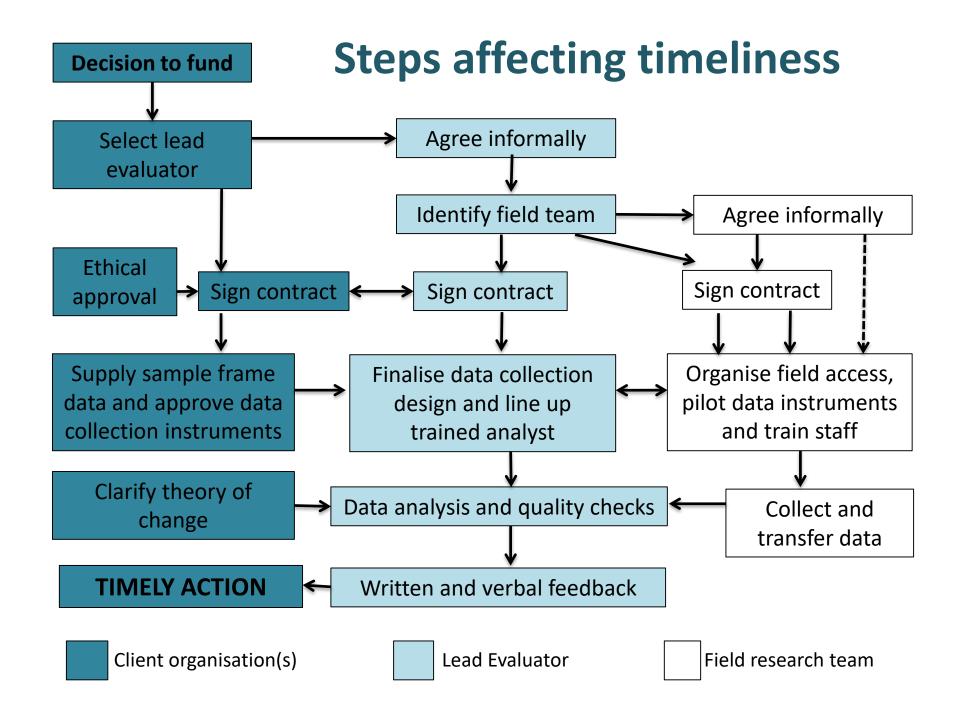


#### **Case selection**









#### Case study 1: Concern's Graduation Programme in Malawi

Community targeting and enabling environment interventions

**Comprehensive**Targeting

Intensive and multi-faceted interventions over 22 months

**Asset** Transfer

Graduation from Extreme Poverty

**Consumption Support** 



Savings + Financial Access

Skills Training + Coaching



#### Mixed methods: RCT plus staggered QuIP studies

Treatment/Control Arm: Equal split between Mangochi and Nsanje for each arm

Female Recipients 600 HHs

Female + 'Transforming Gender & Power Relations' Training: 600 HHs Male Recipients 600 HHs

Control Group 1,500 HHs QuIP 1 in pilot areas, QuIPs 2 & 3 over two years to identify explanatory causal mechanism driving observed changes.



#### Findings from the first round of the QuIP:

- ➤ A total of 24 interviews plus 4 focus groups: 12 + 2 in Mangochi; 12 + 2 in Nsanje
- ➤ The types of individuals interviewed were men and women, married and single, those with labour capacity and those that needed a proxy (not so many of these)

Very strong positive self-reported effects from the Graduation within 8 months of implementation

- Stopped going for ganyu (casual Labour)
- Increased purchasing power
- Increased food security
- Increased assets
- Invested in a new business
- One negative impact was animosity between households and community.



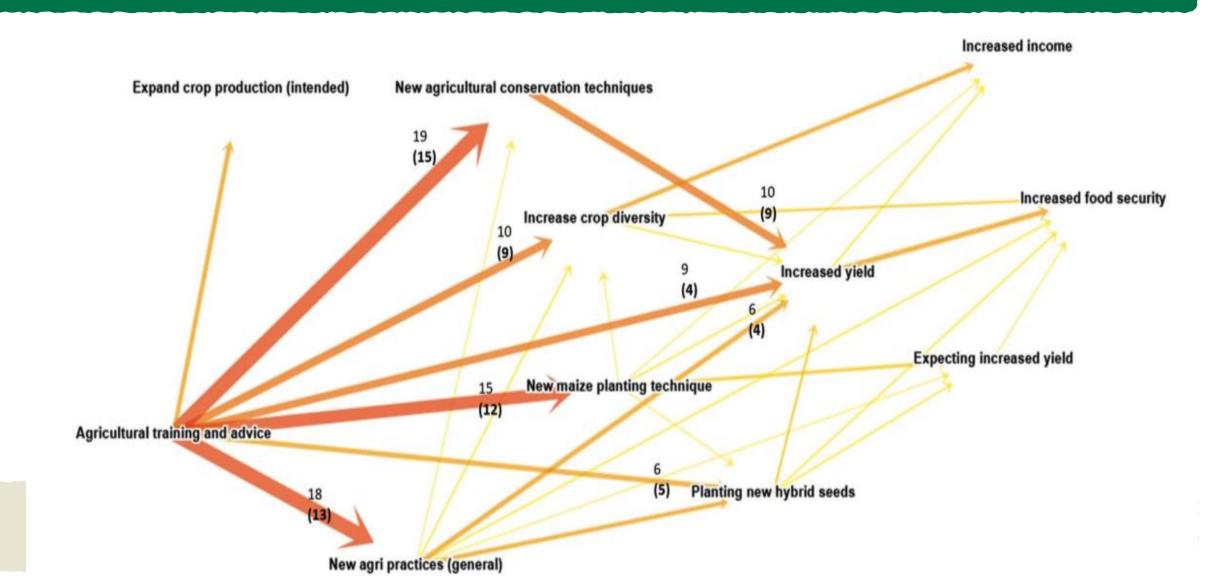
# Very strong positive self reported effects from the Graduation within 8 months of implementation

Ortcome	Now maize planting	new malze planting technique	Invested in or started business	New agri practices	Stopped/Reduced piece work	Increased income	No longer go hungry/starve	Increased WASH knowledge	Increased purchasing power	Increased food security	Increased yield	Increased savings/loans	Increased assets	Able to pay school fees/uniform/equipment	Improved hygiene practices	Improved gender equality in household	Improved health	Planting new hybrid seeds	Increased time on own farm	Increased economic independence	Improved nutrition	Increased resilience	New agricultural conservation techniques	Increased livestock numbers to sell	Increase crop diversity
Social Cash Transfer (CW)			36		40	24	28		148	78	2	3	36	16		3	4	5	9	10	21	8		25	
VSL			11		4	1			8	5	1	70	18	2					1	12	1	21		2	
Agricultural training and advice		15	1	18		8	1			13	28							12	5		2	4	20		13
WASH Information								26							27		19								
Started a business					1	10	1		1	1			5			1				1					
Government HSA								6							6		7				1				
Business training			7		1	2			1											1					
VSL (NASFAM/other)			1						3			3	4												
Gender training																10									

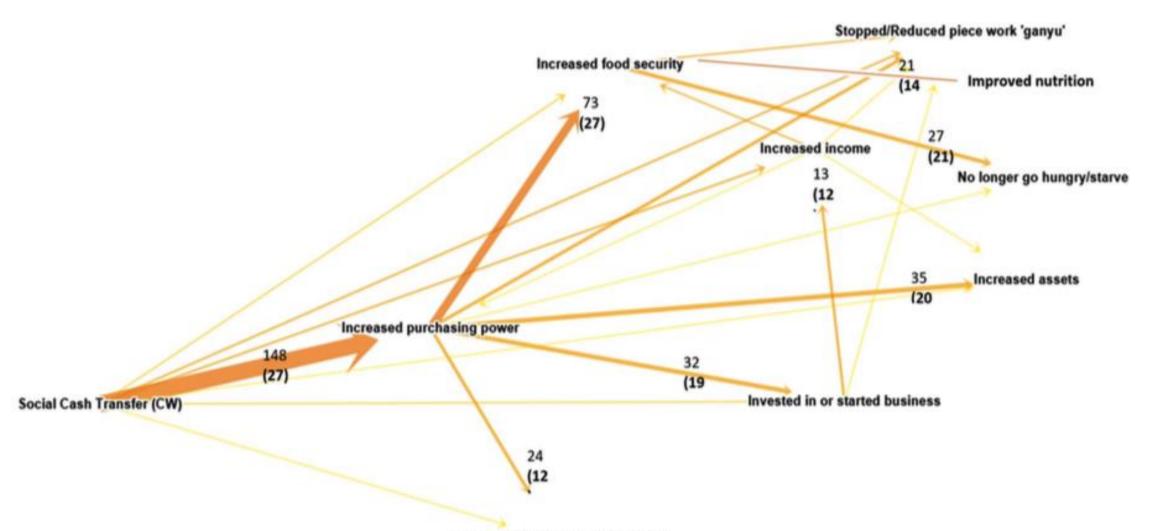
#### Increased animosity within communities – main negative impact

Driver	Economic migration	Reduction in household size	Cash unreliable	Increased borrowing from community	Reduced income	Increased spending on land rent	Reduced farming activity	Reduced yield	Growing less sorghum	Unable to do business	Poor nutrition	Decrease in Iivestock	Increased animosity in community	Excluded from other projects	Claims that project is satanic cult	Stopped using traditional maize
Being a project beneficiary						1							14	6	2	
Poor rains							1	6	2			1				1
Social Cash Transfer not working (Gov)			3	2												
Poor economy	2	2														
Crop pests								3								
NASFAM failed to buy soya					2											
Death of household head		1			1											
Caring for sick relative							1	1								
Disability										2						
Animal disease Poverty	1	1										2				

#### **Causal chains based on frequency counts**



#### **Diverse impact of cash transfers**



### Summary: what a QuIP can reveal

Changes in perceived **outcomes** across selected domains of wellbeing (positive and negative).

Perceived drivers of those changes.

Causal claims: detailed mapping from drivers to outcomes

**Contribution** claims: attribution of outcomes to selected interventions

**Variation** in change experiences (e.g. by age, gender, geographical context, exposure to intervention).

**Summary** tables and charts based on frequency counts, fully auditable back to text source.





## And what a QuIP alone does not provide

Does not provide	Responses							
Estimates of the magnitude of average treatment effects	<ul> <li>Use as one input into microsimulation</li> <li>Run alongside a quantitative impact evaluation.</li> </ul>							
Statistically representative frequency counts	<ul> <li>Reveals scope and range of responses</li> <li>Combine with Bayesian updating</li> <li>Use to design or follow-up on quantitative surveys.</li> </ul>							
Objective 'facts'	<ul><li>Triangulate</li><li>Perceptions matter!</li></ul>							
Recommendations for action	<ul> <li>Combine QuIP with process evaluation and follow-up stakeholder engagement.</li> </ul>							





## Ongoing work: building impact evaluation capacity

